



Hello and welcome to HealthPartners

We're so excited you're a member. You and your family can count on us at every step.

Here for you, wherever you are

We're HealthPartners, your health insurance plan, and we've got you covered. With our insurance coverage, you have a huge network of doctors and clinics throughout the United States, so you can find the care you need, wherever you are.

How can I find a doctor and search for care in my network?

- From both your **healthpartners.com** online account and the **myHP** mobile app, sign in and select *Find care*
- Haven't set up your account yet? No problem. Visit **healthpartners.com/openaccess** to search for care by name, specialty, condition or procedure, and more
- Call Member Services

How will my doctor and the office staff know I'm covered?

- Show your HealthPartners member ID card
- If questions about your insurance coverage come up:
 1. Point out the Cigna logo on the front
 2. Give them the next page of this document
 3. Call Member Services

How does my member ID card work?

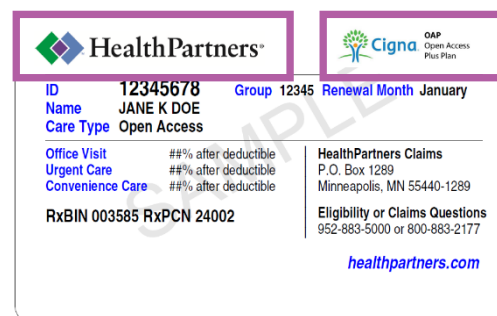
On the front of your ID card are both the HealthPartners and Cigna logos. These logos let the doctor's office staff know that HealthPartners works with Cigna to give you, a HealthPartners member, access to in-network care throughout the United States, so you're covered nationwide.

Member Services – Here for you at every step

If you have questions about your health insurance plan, or anything else, call your Member Services team. You can even ask to speak with the same person if you need to call back. You can find their number on the back of your member ID card, or by selecting *Contact us* from your online account and the myHP app.

Does my doctor and the office staff understand the relationship HealthPartners has with Cigna?

When questions come up, use the next page of this document to help them understand your insurance coverage.



Your HealthPartners plan is a Cigna Alliance plan. You're covered nationwide through our relationship with Cigna.